

W01303A-08-0227
SW 01303A-08-0227



0000100741

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion

No. 2009 - 80426

Date: 7/16/2009

Complaint Description:

08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

Complaint By:

Richard

Pavol

Account Name:

Richard Pavol

Home: (520) 000-0000

Street:

n/a

Work:

City:

Ft Mohave

CBR:

State:

AZ

Zip: 00000

is:

Utility Company:

Arizona - American Water Company

Division:

Water

Contact Name:

Contact Phone: [REDACTED]

Nature of Complaint:

W 01303A-08-0227 / SW 01303A-08-0227 Mohave Water and Wastewater District

From: [REDACTED]

Sent: Thursday, July 16, 2009 9:10 AM

To: Bradley Morton

Subject: Opposing Arizona American Waters rate hike

To whom it may concern,

This rate hike is unfair, not ethical and is robbing the poor that are living on a fixed income and the young just getting started. This will drive people out of the area, when people in Bullhead City is only paying \$24.50 for their sewer bills. They want us to pay \$1069/ year and we are now paying \$598/ year and Bullhead City is paying only \$294/ year, what the hell is going on. Our monthly rate right now is way to much, did Arizona American Waters ask us to update the system "NO", now their telling us to pay for it "YES" I think they need a lessen in ethics. I am a disabled veteran, but I am still ready to fight and when it comes to robbery I will stand up and fight again for our country.

Richard Pavol
Fort Mohave

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Arizona Corporation Commission

DOCKETED

DOCKETED BY

[REDACTED]

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

2009 JUL 17 A 9:09

RECEIVED

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

From: Bradley Morton

Sent: Thursday, July 16, 2009 9:18 AM

Subject: RE: Opposing Arizona American Waters rate hike

Richard Pavol,

I am acknowledging receipt of your opinion regarding the Arizona American Water Company rate case. It will be docketed and the Commissioners will be made aware of your concerns.

Regards,

Bradley Morton
Public Utilities Consumer Analyst II
End of Comments

Date Completed: 7/16/2009

Opinion No. 2009 - 80426

W 01303A-08-0227
SW 01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 80419

Date: 7/16/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Jack

Lynn

Account Name: Jack Lynn

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Bullhead City

CBR:

State: AZ Zip: 86426

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

W 01303A-08-0227 / SW 01303A-08-0227 Mohave Water and Wastewater District

From: [REDACTED]
Sent: Thursday, July 16, 2009 6:26 AM
To: Bradley Morton
[REDACTED]

Subject: Rate increase in sewage bill.

If what I hear is true, the Arizona American Water Co. is trying to raise our sewage bill to \$89.10 per month. I have to believe that we would then have the highest monthly sewage bill in the entire world. Hardly an inspiring goal. The places that I know of have sewage bills in the range of 25 to 40 dollars per month. I also hear that Bullhead City residents pay \$24.50 for the same service. That sounds like the stuff class action lawsuits are made of. To say it's unfair would be a gross understatement.

Jack Lynn

[REDACTED]
Ft. Mohave, Az. 86426

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

From: Bradley Morton
Sent: Thursday, July 16, 2009 7:55 AM
To: [REDACTED]
Subject: RE: Rate increase in sewage bill.

Mr Lynn,

Your opinion has been received by the Arizona Corporation Commission the Arizona American Water Company rate case and will be docketed.

Regards,

Bradley Morton
End of Comments

Date Completed: 7/16/2009

Opinion No. 2009 - 80419
